



DNA to Z

Disclaimer and Refund Policy

Refund Policy (No Refund, Exchange Only). You assume the responsibility for your purchase, and no refunds will be issued. You may contact us within 30 days from the purchase date if you wish to exchange your purchase for a test of equal or lesser value before we test your DNA.

DNA samples that you collect must be in good condition if collected as per our DAN collection procedure. If your DNA sample is defective then we can only confirm after the test is completed. There is no refund on failed DNA samples.

Health Disclaimer. The DNA health report is provided for your information only and may not be construed as medical advice or instruction. No action or inaction should be taken based solely on the contents of this information; instead, users should consult appropriate health professionals on any matter relating to their health and well-being.

The report may contain the DNA sequence for the sample you submitted in the form of raw data and the tools for you to perform your own analysis. Your DNA is your own property and you are responsible for disclosing it to any party.

In case you seek a medical advice regarding your DNA results you should seek the help of a certified genetic counselor.